



your
digital concierge,
superior in-room
services

highlights

Personalized
guest experience

Tailored ordering
& assistance

Reduced food &
beverage wastage

Time & resources
managed effectively

Insightful
data reports
for analysis

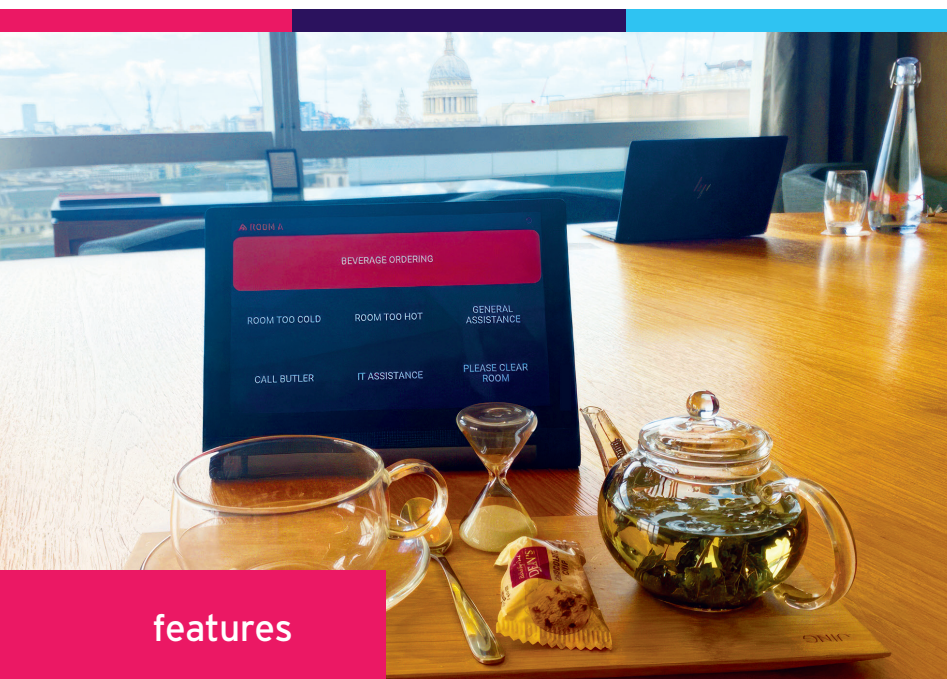
ZDC - Digital Concierge is a cloud-based solution designed by Zucchetti for hotel meeting rooms and conference centers. Our innovative Digital Concierge application provides a convenient way to customize and streamline the meeting experience, whether a private lunch for four or a conference for forty, ZDC is everything you and your meeting host need for a seamless experience.

Impress guests with freshly made barista style beverages ordered at their convenience through ZDC, Zucchetti's in-room Digital Concierge solution.

Customizable to your on-site food and beverage services, the ZDC in-room touch screen tablet displays a menu choice for your guests to order from as and when they require.

Take your service to the next level by adding an in-room assistance menu. Whether it's a request to clear the space, change the room temperature, or help with IT-support, the floor walker will respond instantly.

Achieve a superior guest experience, improve the efficiency of your in-room services and eliminate wastage from unused refreshments or cancelled meetings, by ordering exactly what you need on-demand.



features

Paging from room

Receiving orders via mobile device or text message

"Do-Not-Disturb" mode

On-demand refreshments ordering from room

Kitchen printers and monitors

Real-time reception dashboard

personalized & on-demand

- Available via tablet located in each meeting room
- Customized to suit your services
- Orders automatically sent to foodservices team
- Freshly prepared food & beverages delivered swiftly and on-demand

improved service

- Food & beverage orders are automatically sent to the foodservices team
- Freshly prepared & "live poured" for a more personalized and interactive service
- Helps minimize wastage and reduce room servicing times
- Facilities staff can take in-room orders via the mobile version

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Our happy clients declare:

"With ZDC, a return on investment was achieved in less than 6 months based on reduced wastage of perishable items that were previously being supplied in advance of meetings".

Give your guests and team a 5-star-service with **Zucchetti's Digital Concierge!**

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