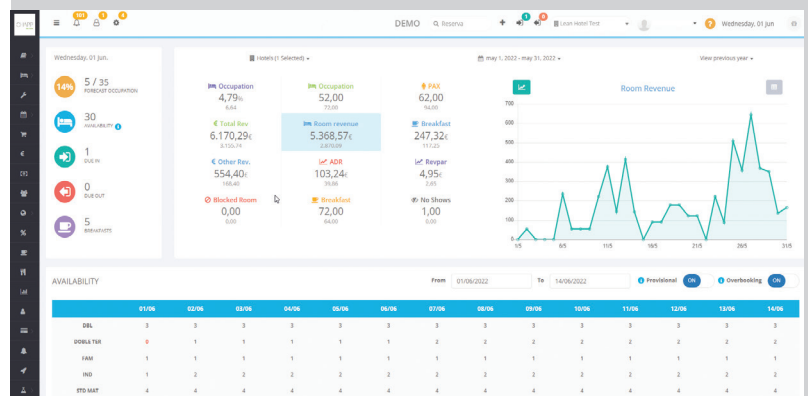# LEAN HOTEL SYSTEM

Benefits of LEAN Hotel System PMS

- **Rate management**
  All rate plans and rules are configured in the CRS.

- **Credit card management**
  No credit card storage. One-click charges and refunds.

- **Multi-property, multi-currency and multi-language functionality**

- **Reservation total life cycle concept**
  Reservation panel shows all reservations from created to checked-out, from a single dashboard showing visual logs.

- **Automations**
  One-click no shows, deposit auto billing, invoicing, change customer on invoice, check-in/check-out (moving charges between reservations), automation rules and send cancellation email with invoice.

- **Fast check-in**
  Fast and easy check-in process (step-by-step) with a low-cost, high-speed scanner.

- **No duplicate profiles**
  Customer database shared by hotel chain, using match rules to identify repeat customers and display the detailed historical profile information automatically.

- **Flexible and easy billing process**
  Simplified billing process allows you to select which items should be billed.

- **Reports**
  Personalized, standard and ad-hoc reports. Save your own favorite reports and schedule them.

LEAN Hotel System PMS

LEAN is a 100% cloud-based, multi-device property management system (PMS) developed to increase productivity with a best-in-class user experience.

Design: Less is More

Modern design, less complexity and only with the functionality that you really need.

Increase Productivity

Eliminate delays and inefficiencies inherent to manual processes.

For more information

sales@zucchettinorthamerica.com
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Zucchetti North America, LLC | leanhotelsystem.com

POK HOTEL CHECK IN

POK Hotel Check-In: The New Generation of Self-Service

- CHECK-IN IN SECONDS
- CHECK-OUT AVAILABLE
- INCREASE CUSTOMER SATISFACTION WITH A FLEXIBLE CUSTOMER JOURNEY
- REDUCE OPERATIONAL COSTS
- ID/PASSPORT SCANNER WITH FACE RECOGNITION
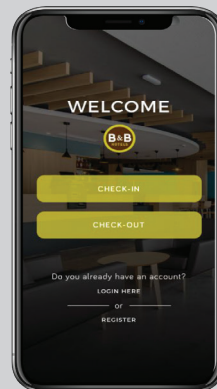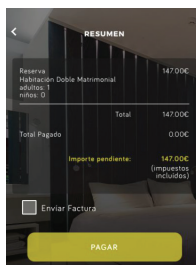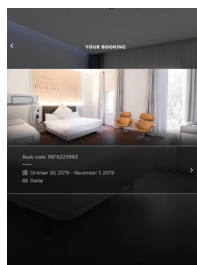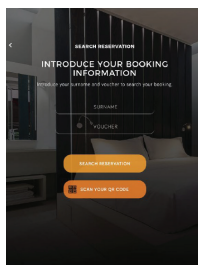- CREDIT CARD PAYMENTS
- ROOM KEY GENERATION
- ADVANCE ONLINE CHECK-IN

Multiple Check-In Options

POK offers a wide range of check-in options to offer the best customer journey possible, including:

- POK Hotel Kiosk
- POK Check-In with a Host
- POK Check-In On-the-Go
- POK Online Check-In

For more information

sales@zucchettinorthamerica.com

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