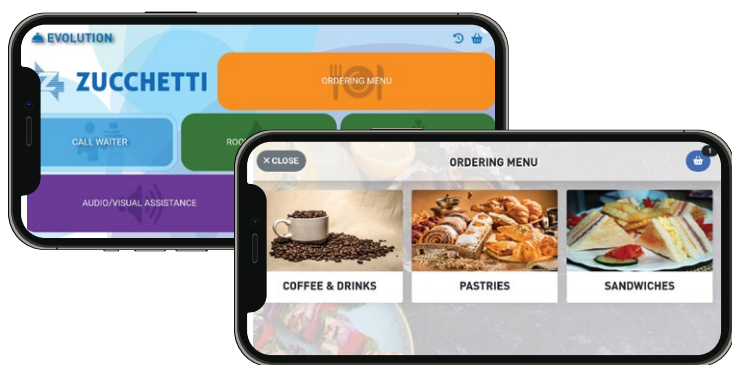# Everything you & your client needs to ensure a seamless meeting experience
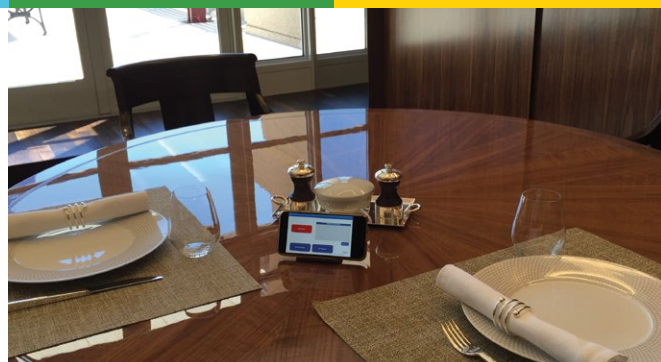

Zucchetti Digital Concierge (ZDC) is a cloud-based solution that manages hotel meeting rooms and conference centers. Our innovative Digital Concierge provides a convenient way to customize and streamline the meeting experience, whether a private lunch for four or a conference for forty.

Customizable to your on-site food and beverage services, the ZDC touch-screen tablet displays a menu choice for your guests to place personalized and on-demand food and beverage orders during the meeting or event.

Take your service to the next level by adding an in-room assistance menu. Whether it's a request to clear the space, change the room temperature or help with IT-support, the floor walker will respond immediately.

Achieve a superior guest experience, improve the efficiency of your in-room services and eliminate food waste, by ordering exactly what you need, on-demand.

Key Features

- In-room paging
- Receiving via mobile device or text message
- Do not disturb mode
- On-demand ordering of refreshments from room
- Kitchen printers and monitors real-time reception dashboard

Benefits

- Personalized guest experience
- Tailored ordering & assistance
- Reduced food & beverage waste
- Time & resources can be managed more effectively
- Insightful data & reporting

34 West Oak Street
Sturgeon Bay, WI 54235
USA

Contact us at **sales@zucchettinorthamerica.com** to find out how your property can leverage ZDC to streamline your guests' meeting and event experience at your property.

zucchettinorthamerica.com

ZUCCHETTI

Simplify Sales with Advanced POS Technology

TCPOS by Zucchetti is an omni-functional revenue hub for superior guest service in hospitality environments, including restaurants, gift shops, spas, activities, markets, vending and retail.

Our dynamic Point-of-Sales (POS) solution is tailored for the hospitality industry, streamlining operations through digital ordering, self-ordering, mobile transactions, and AI-powered item recognition, ensuring excellent customer service, increased revenue and stronger guest relationships.

A global payment solution, TCPOS offers functionality in multiple languages and currencies, including fiscal management and taxes, from an all-in-one, cloud database.

Featuring robust, closed-loop, cashless options and digital self-ordering capabilities, TCPOS provides a seamless payment experience for your guests, property-wide, and real-time enterprise reporting for management.
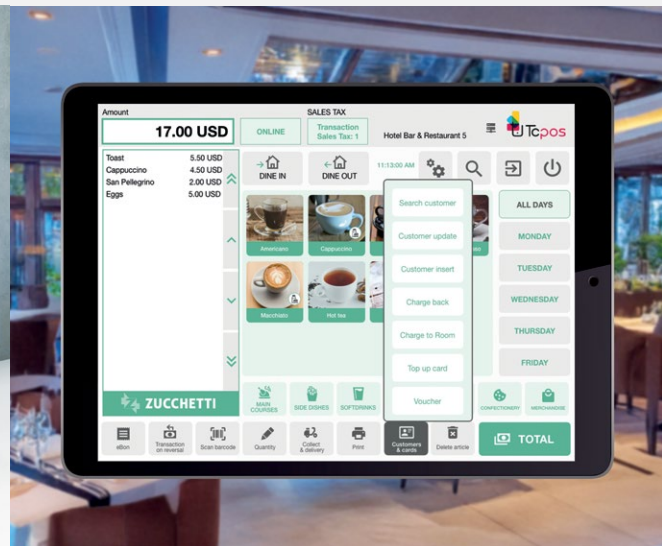
Key Features

- Traditional Point-of-Sale (POS)
- Self-service POS
- Order and pay kiosk
- App (remote) ordering with click and collect
- Table service (i.e., fine dining, quick service, etc.)
- Kitchen monitors & printers
- Vending machines
- Managed by a mobile dashboard

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Contact us at sales@zucchettinorthamerica.com to find out how your property can leverage TCPOS to optimize your property's payment processing across all guest touchpoints.

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